

DEPARTMENT OF HEAVY INDUSTRY

SERVICE/MAINTENANCE OF Inverters

TERMS & CONDITIONS

- a) The quotations should be in two parts-Technical offer and Financial bid (in separate sealed covers). The bidder should submit his previous experience and references of satisfactory work performance from customers including at least two Govt. Deptts./PSUs. Financial bids will be opened only in those cases where the technical bids would be found acceptable.
- b) The contract will be comprehensive and the contractor will be required to replace all defective parts (Exclusive batteries). The contractor would ensure that all the parts being replaced are new and genuine and are of the same brand name/quality.
- c) The contractor will ensure that at least qualified Engineer having 5 years experience. .
- d) *receiving* All the complaints should be attended to within three hours and faults rectified from the time of the complaint. In case the machine is required to be taken to the workshop for any major repair, the machine would be taken with permission, repaired and returned to the users in the Department within 24 hours from the time of the complaint. If there is any failure on the part of the contractor, he would be liable to penal charges @ Rs.10/- per hour on the first day and Rs.50/- per hour on the second day which would be obtained from the users based on which his quarterly contract payment would be released.
- e) The awardee of the contract will have to deposit Rs.10,000/- in advance for due and satisfactory implementation of the contract as security deposit.
- f) The offers in the quotations should be valid for a period of 90 days. The earnest money deposit of Rs,2,500/- would be converted into security deposit amount later on in the case of awardee of the contract.
- g) The pay order/DD/ FD may drawn in favour of DDO, Department of Heavy Industry New Delhi.
- h) The Department is not bound to accept the lowest rate and reserves the right to reject any /all offers without assigning reasons. .

*S.P. DEY*  
(S.P. DEY) 18/1/2006  
UNDER SECRETARY

**(S. P. DEY)**  
Under Secretary  
Ministry of Heavy Industries &  
Public Enterprises  
Udyog Bhawan, New Delhi